

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI
On this the 22nd day of March 2022
C.G.No. 65 /2021-22/Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

Mr.M.Siva Prasad Reddy,
5/62,Nandi Palli,
Kathalur,
Vempalli,
Kadapa Dt.,

Complainant

AND

1.Executive Engineer/O/Pulivendula

Respondent

ORDER

1. The complainant filed a complaint before this Forum stating that he is having Agricultural service ASC No.2523109000166 and he is paying CC bill regularly. The department did not provide separate Distribution Transformer under HVDS scheme. Hence requested the Forum to resolve his grievance. The case was registered as CG.No 65/2021-22/Kadapa circle and sent to Respondents for written submissions.
2. The Complainant sent a mail stating that a separate Distribution Transformer along with service lines were provided to his service, resolved his grievance and the complaint may be closed.
3. Complainant also informed the same when he was contacted by the Secretary of this Forum on 11.3.2022 @ 04.00P.M.

DESPATCHED

DATE

23/3

4. In as much as the grievance of the complainant is resolved by the Respondent, the complaint is disposed off in favour of the complainant.


Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 22nd March '2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.